# **Appointment Module User Stories:**

## **A- Manage Services, As an Employee:**

1. I want to add/edit/view/delete services like haircuts, home renewal, and car renting.

2. I want to specify their availability and the services they can provide.

### **• Acceptance Criteria:**

a. Add services

b. Display a success message and redirect to the resource list page.

c. View all services in a list.

d. Click on a service to view its profile and statistics.

e. Define service name, price, and duration.

## **B- Manage Resources, As an Employee:**

1. I want to add/edit/view/delete resources like individuals, vehicles, etc.

2. I want to specify their availability and the services they can provide.

### **• Acceptance Criteria:**

a. Associate resources with specific services from a predefined list.

b. Display a success message and redirect to the resource list page.

c. View all resources in a list.

d. Click on a resource to view its profile and statistics.

e. Define resource name, services, and availability.

f. Specify the maximum time for reserving a resource.

g. If a resource duration is empty, by default it will get the service duration

time.

## C- Book an Online Appointment, As a Contact,

1. I want to book appointments online with available resources.

### **• Acceptance Criteria:**

a. Use an online booking link to add new appointments.

b. View and select available services and resources.

c. Choose a suitable time slot or specify start and end days.

d. Display the price of the selected service.

e. Complete personal information and save the appointment.

f. Display a success message and a unique reservation number.

g. Add multiple appointments.

## **D- Manage Block Time, As an Employee,**

• I want to block specific times or days when a resource is unavailable.

### **• Acceptance Criteria:**

a. Add block time for canceling one or multiple resources.

b. Once I have added a block time for a resource, no one can book an

appointment during that block time.

c. Option to reschedule existing appointments during block time.

d. View all existing time blocks.